

Pests and vermin

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This general guide shows who is responsible when an infestation occurs.

Pests and vermin	Landlord' responsibility	Tenant's responsibility
Ants	if present at the start of the tenancy	if present during the tenancy
Bees and wasps	if present in a wall cavity or similar	if present during the tenancy
	if present at the start of the tenancy	
Birds	to remove and seal off any entry points	-
Cockroaches, fleas and spiders	if present at the start of the tenancy	if present during the tenancy
Mice and rats	if present at the start of the tenancy	if present during the tenancy
Possums	to remove and seal off any entry points	-
Snakes	if present at the start of the tenancy	if present during the tenancy
	if caused by the landlord breaching the conditions of the agreement – eg.landlord left piles of rubbish in garden	

Termites/whiteat the start and throughout theantstenancy

Pest control responsibilities before you move in

The landlord is responsible for the eradication of pests if the infestation occurs at the **start** of the tenancy.

Tenants should inspect the property carefully and look out for signs of pests including droppings in cupboards and on floors. You should also check if the previous tenants owned cats or dogs, as fleas could be breeding in the carpet and may not appear for a couple of months.

You can ask the landlord or agent to undergo a pest control service before your move in or within the the first weeks of your tenancy.

Pest control responsibilities after you move in

As a tenant, you are responsible for the eradication of pests if the infestation occurs **after** you have moved in and if the infestation was caused by your activities or lack of cleanliness.

If you believe that the infestation was not caused by your activities or lack of cleanliness, then you may not be held responsible for pest eradication if you can show the landlord is in breach of the tenancy agreement.

If you can't agree on who is responsible for pest eradication, use Fair Trading's <free <u>dispute resolution service</u>>.

<u>Prev</u> Paying water charges <u>Next</u> Privacy when renting